



Australian Open



Contact Person for this Booking: _____
 Address: _____
 Suburb: _____ State: _____ Post Code: _____
 Phone: (W) _____ (M) _____ Fax: _____
 Email: _____

How did you hear about Keith Prowse? _____

PASSENGER NAMES			*SPECIAL REQUIREMENTS	CHILD UNDER 18YRS: D.O.B & AGE
Title	Surname	First Name		

* Medical/Dietary or Frequent Flyer Numbers

LAND ARRANGEMENTS

Preferred Hotel: _____ Number of Rooms Required: _____
 In Date: _____ Out Date: _____ Number of Nights: _____

Room Configuration: Single Bed (1) 2 x Single Beds (2) 1 x Double Bed (2) Apartment Other
 (please specify) _____

TENNIS SESSIONS

1. _____ AM/PM 2. _____ AM/PM 3. _____ AM/PM
 4. _____ AM/PM 5. _____ AM/PM

Terms and Conditions:

It is a condition of sale, that this ticket may not without the prior written consent from some of our partners, be resold at a premium nor used for advertising, promotional or other commercial purposes (including competitions or trade promotions) or to enhance the demand for other goods or services. If a ticket is sold or used in breach of this condition, the bearer of the ticket will be denied admission. By signing the below, the purchaser/s agree to comply with the standard ticket condition.

Travel Insurance often protects against cancellation fees/luggage. If required, please contact us for details. If not required please indemnify Keith Prowse from any liability by signing below.

I/We confirm travel insurance has been offered however is not required:

Signed: _____ Name: _____ Date: _____

The client acknowledges the he/she will provide our partners from time to time with information about the client of a personal nature (personal information). The client consents to the agent using any personal information for the purpose of making and completing airline bookings and travel related arrangements on behalf of the client.

In confirm that I have read, understood and accept the booking conditions of this on behalf of all passengers listed above. I agree to abide by the payment schedule as detailed in the booking form.

Signed: _____ Name: _____ Date: _____

PAYMENT DETAILS

Payment by: Cheque Diners Mastercard Visa American Express

EFT – BSB 032298 Account No. 540726 Account Name: Seatem Travel Pty Ltd (Please forward a copy of the EFT receipt to Keith Prowse within 24hrs)

Name as it appears on card: _____

Card Number: _____ Expiry: _____

Total Amount: _____ Signature: _____ Date: _____

BOOKING INFORMATION

PAYMENTS: Please complete the booking form and return it to Seatem Travel Pty Ltd trading as Keith Prowse Sport and Entertainment Travel. Once booking is confirmed, a non refundable deposit is due within 7 days.

TOUR CANCELLATION CHARGES: All payments are non refundable and non transferable. Travel Insurance is highly recommended to cover unforeseen cancellation.

AMENDMENTS: An amendment is a change to an existing booking; transfer to another package constitutes a cancellation and rebooking therefore a cancellation fee of \$30 per person per change will apply.

SPECIAL REQUIREMENTS: Any particular physical or dietary requirements of any traveller must be advised in writing at the time of booking. Any additional cost incurred by Keith Prowse Entertainment Travel as a consequence of catering for such special requirements shall be born by the traveller.

TOUR PRICE: Prices are based on costs in effect at time of printing and are quoted in Australian dollars. As such, costs may vary according to exchange rate fluctuations, airfare increases or changes in taxes.

DEPARTURE TAXES: Australian ticketing taxes must be prepaid but these are subject to change prior to departure

TRAVEL INSURANCE: For your security we recommend you purchase a comprehensive travel insurance policy of your choice at the time of booking. Please refer to paragraph 6 under booking conditions.

DOCUMENTATION: Australian citizens require a passport valid for at least six months beyond their intended stay overseas. If holding other than an Australian or New Zealand passport, a re-entry permit for Australia may be required. Correct documentation is the responsibility of the traveller.

PACKAGE PRICE DOES NOT INCLUDE: Charges for passport, visas, airport taxes, vaccinations/inoculations, meals, drinks, laundry, excess baggage, items of a personal nature, any expenses for guides and transportation not included in itinerary, and travel insurance.

TOUR PACKAGE: The travel described in this brochure represents a complete 'package' and as such an itemised breakdown of component costs will not be given for contractual reasons.

SPECIAL NOTE: Every endeavour has been made by Keith Prowse Sport & Entertainment Travel to ensure that the contents of this brochure are correct and accurate at the time of printing. However details may have changed – make sure you check with Keith Prowse Sport & Entertainment Travel.

BOOKING CONDITIONS

1. **DEFINITIONS:** For the purposes of these conditions the following words shall have the meanings set opposite them.

THE CONTRACTORS: The person or corporation providing the transportation, accommodation or other services.

THE COMPANY: Seatem Travel Pty Ltd trading as Keith Prowse Sport and Entertainment Travel ("Keith Prowse Entertainment Travel").

THE PASSENGER: The person or persons embarking on the tour.

THE TOUR: The tour or travel arrangements specified in this brochure.

2. The Company is acting as booking agent only for the Contractors in relation to the Tour. In so far as the Company shall not be acting as a booking agent, it shall be deemed to be acting as the Passenger's agent.

3. All receipts, tickets, vouchers, coupons or exchange orders are issued subject to the terms and conditions endorsed thereon or upon other documentation supplied by the Contractors and under which the Contractors provide the relevant transportation accommodation or other services as part of the Tour.

4. Where match/event tickets are supplied to the Passenger, the Company bears no responsibility for the location of the seating within the match/event venue.

5. The company always does its best to make sure the Passenger's arrangements are satisfactory however the Company does not accept liability for any loss or damage sustained by the Passenger as a result of the Company's negligence or that of its employees or agents. The standards of accommodation and other services are based on various factors, which are generally accepted as indicative of a certain class, however the Company does not represent or guarantee the standard, class or fitness for purpose of that accommodation or service. The Company does not accept any liability of whatever nature for the acts, omissions or default, whether negligent or otherwise, of the Contractors over whom the Company has no direct and exclusive control. The Company does not accept liability in contract or in tort for any injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by force majeure or other events which are beyond the Company's control, or which are not preventable by reasonable diligence on the Company's part including, but not limited to war, civil disturbance, fire, floods, unusually severe weather, acts of God, acts of Government or any other authorities, accidents to or failure of machinery or equipment, industrial action, or arising out of the supply of incorrect information by the Passenger or any agent of the Passenger.

6. The Company reserves the right to cancel the Tour at any time prior to the departure date in which case the Passenger will be liable to indemnify the Company for any costs the Company has incurred or may be otherwise liable to pay notwithstanding the cancellation of the Tour. In the event of cancellation by the Company for any reason whatsoever, the passenger shall have no right to claim damages from the Company &/or the Contractors.

7. All fares & rates for transportation, accommodation or any other service associated with the Tour are subject to changes by the Company &/or Contractors without notice to the Passenger & notwithstanding payment of full balance monies by the Passenger, the Company reserves the right to require further payment to cover any increases in fares & rates for the Tour & also any change in exchange rates for foreign currencies occurring prior to the departure of the Tour.

8. Although no changes in itinerary, hotels or routing are anticipated, the Company reserves the right to make such changes if necessary due to circumstances beyond the Company's control (including changes made or directed to be made by the Contractor) or which, resulting from information subsequently received, are considered to be in the best interest of the Tour. Although the Company shall try to give the Passenger the maximum possible notice of such changes, the Passenger acknowledges that they may be made without notice.

9. The Company & the Contractors reserve the right either before or during the Tour to refuse to carry or accommodate any Passenger which it reasonably considers, in the light of the best interests of all participants in the Tour, to be unsuitable by reason of physical or mental condition.

10. The Passenger consents to all monies paid to the Company in the form of a deposit or otherwise being used for any purpose associated with reservation & booking for the Tour which may include payment to a Contractor or its booking agent by way of confirmation, installments or deposits & the like, & acknowledges that some or all of the monies so paid may not be recoverable from the Company &/or the Contractor in the event that the Tour is cancelled or altered.

11. After departure if for any reason whatsoever the Passenger does not utilise any travel arrangements, accommodation or meals, no refund or other allowance will be made in respect of any lost or unused tickets, passes, vouchers or coupons, PROVIDED THAT, should the Company be able to obtain any refund in respect of any such lost or unused tickets, passes, vouchers or coupons it shall hold those monies in credit and will forward such monies less the reasonable costs and expenses of the Company in obtaining that refund, to the Passenger as soon as is reasonably practicable.

12. Where the Passenger has made a booking on behalf of persons other than him/herself, the Passenger confirms that he is acting with the full knowledge & consent of such other persons & that he has the full authorisation of such person to bind them to these conditions.

13. These conditions shall be binding upon the Passenger as well as his/her heirs, executors, administrators & legal personal representatives & also upon any family member or minor or other person on whose behalf the Passenger executes this contract & their respective heirs, executors, administrators & legal representatives.

14. Passengers should familiarise themselves with any health or visa requirement that may be applicable in the areas they intend visiting, and they shall be responsible for all exit, entry, health and other documents required by laws, regulations, orders, demands or requirements of the countries visited or transited. Each Passenger shall carry a valid passport at all times. Passport and visa requirements are not the Company's responsibility and the Company is not liable for any loss or expense due to a Passenger's failure to comply with these requirements.

15. The contract is governed in all respects by the law of the State of Queensland, Australia and any legal action arising under the contract shall be litigated only in the appropriate Court having jurisdiction in that State except that certain consumer claims may be brought before the Office of Fair Trading Enquiries & Dispute Resolution Section having jurisdiction in respect thereof in Queensland or similar tribunals in other States or Territories.

16. The Company supports the National Privacy Principles (NPP's) that are in force from 21 December, 2001 in respect of the handling of personal information. For a full explanation of the Company's privacy statement, please refer to the Company's website located at www.keithprowse.com.au.

17. These conditions must be read subject to any Terms and Conditions implied in the Agreement by any Commonwealth or State legislation.

18. If any of the provisions of these General Booking Conditions, or the important information and the special conditions is determined to be partially or wholly invalid, illegal or unenforceable by a competent authority, its total or partial invalidity will not affect the validity or enforceability of the other provisions or these general booking conditions, important information and special conditions.